



# AUTO DAMAGES INSPECTION PROCESS

Our goal is to return your vehicle to pre-accident condition as quickly as possible. Your claims representative will assess your claim to determine the best inspection options to meet your individual needs.

## Your options for inspection are:

### Integrity Damage Appraiser

Depending on your location, an Integrity Damage Appraiser may be available to inspect the damages to your vehicle. Inspections can be completed at a body shop, your home or at your place of work. The appraiser will prepare an estimate and take photos of the damages. This estimate can be provided to a shop of your choice to use as a guide to repair your vehicle. If additional accident related damages are found during the repair process or the shop has questions on the estimate, they will simply contact our appraiser or your claims representative to resolve.



### Premier Choice Network

Integrity has a network of reputable repair facilities available to repair the damages to your vehicle. These shops are familiar with our estimating requirements and will prepare an estimate, with photos of the damage, and submit it directly to Integrity for processing. Premier Choice shops make Integrity customers a priority and can significantly reduce the amount of time it takes to get your vehicle repaired and back in service. For peace of mind, Integrity offers a lifetime warranty on repairs that are completed at a Premier Choice repair facility. If additional accident related damages are found during the repair process, the shop will work directly with your claims representative for further evaluation. Your claims representative can assist with locating and scheduling time for inspection at a Premier Choice repair facility in your area.

To locate or learn more about Premier Choice network shops in your area click [here](#) to be directed to our partner's site.

### Choosing your own shop

Ultimately the decision is yours on where you would like to have your vehicle repaired. If you have a shop of choice you would prefer to work with, simply let your claims representative know and we will contact them directly to begin to resolve your claim.