Security Update for Internet Explorer 10 and Lower

Due to new security standards, our payment vendor has updated the way it processes your personal information. If you are using Internet Explorer 10 or lower, you may need to update the security settings within your browser. See below for instructions on how to update.

Error Displayed

Internet Explorer 10 or earlier doesn't support the new security protocol (called TLS 1.2). If you try to use it to access the payment website, you may see a page similar to the one shown below.



How to Fix the Error and Keep Your Information Safe

You can fix this error by <u>upgrading to Internet Explorer 11 or above</u>, or by following the instructions below.

Please note: Internet Explorer doesn't enable TLSv1.2 by default. You'll need to configure it by following the steps shown below.

1. Open Internet Explorer.	Internet Options
	General Security Privacy Content Connections Programs Advanced Settings
2. Click ALT+T and select Internet Options.	Enable Enhanced Protected Mode* Fnable Integrated Windows Authentication* Enable Integrated Windows Authentication* Enable StrattScreen Filter Enable StrattScreen Filter
3. Select the Advanced tab.	Enable Strict P3P Validation*
4. Scroll down to the Security section.	Warn if changing between secure and not secure mode Warn if changing between secure and not secure mode Warn if POST submittal is redirected to a zone that does n *
5. Locate and check Use TLS 1.1 and TLS 1.2.	*Takes effect after you restart your computer Restore advanced settings Reset Internet Explorer settings Resets Internet Explorer's settings to their default Reset
6. Click the OK button.	You should only use this if your browser is in an unusable state.
	OK Cancel Apply