

Sending Photos of Your Auto Damages

Thank you for your help in moving your claim forward more quickly!

Please see the four steps below that will walk you through the photos needed for us to review the damages to your vehicle and handle your claim.

Feel free to contact your claims representative if you have any questions.

Step 1

Photograph the Vehicle Identification Number (VIN)

The VIN detail tells your claims representative all the details about your vehicle so they can better discuss the damages.

The VIN can be found in the door jamb of the driver's side of your vehicle. Open the door, and look near the spot where the door latches, not too far from the seatbelt return.



Step 2

Four Corner Photos

Photos of the four corners of your vehicle will provide a good reference of the location of the damages for your claims representative and allow them to see the overall vehicle.

Please try to capture the same angles as the sample photographs shown below of your damaged vehicle.



Front Passenger Side Corner



Front Driver Side Corner



Rear Driver Side Corner



Rear Passenger Side Corner

Step 3

Photos of the damaged area(s)

In addition to the four corner photos, your claims representative will need close-up photos of the damaged areas to allow them to better see the type and extent of the damage. Please make sure stand back just far enough to give a point of reference for where the damage is located on the vehicle.



For example: The sample photo includes the headlight and the wheel well, letting the claims representative know that this is front driver side damage.

Step 4

Email the photos

Please forward the photos via email in either **jpeg** or **pdf** format to claims@imico.com

Note: Please be sure to reference your **full name** and **claim number** in the subject line.

Thank you!